

Terms and Conditions of Quotation and Sale

Application of terms and conditions

Roseys Electrical is the 'contractor' in this agreement, ABN 273 0540 6380 T/A Roseys Electrical. The 'customer' is the person or company that requests goods and services from Roseys Electrical. 'Goods' are the materials used to complete the job specified in the provided quote that was agreed upon. 'Services' are the work that is carried out to complete the job by the contractor. 'Site' is the place at which the work has to be carried out.

1. Quotes.

- 1.1 Any quote provided by Roseys Electrical is valid for the number of days specified on the quote. There is no obligation to accept the quote once received, but if not accepted in the number of days detailed, the quote will become invalid.
- 1.2 Revisions. After undertaking the service, if conditions are discovered that substantially change the quotes scope of work, ability to complete the service or otherwise prevent the service from legally being carried out, a revision to the quote can be made and presented to the customer.

2. Cancellations.

- 2.1 Any cancellation made less than 24 hours before the original appointment time, will result in a cancellation fee. The amount of the fee will be equal to 50% of the labour on the provided quote or \$100, whichever is more.
- 2.2 Any lost costs of materials and/or expenses purchased for the job will be reimbursed by the customer
- 2.3 Any reschedule made less the 24 hours before the original appointment time will incur a fee of 40% of the labour on the accepted quote price or \$100, whichever is more.
- 2.4 All cancellation or reschedule fees must be paid within 7 days of the original appointment time.

3. Variations.

3.1 Changes to the service, quantities, schedule or other aspects that are not otherwise detailed on the quote will be charged as a variation. An additional fee will be added onto the original quote to subject for these changes.

1

4. Payment.

- 4.1 All Roseys Electrical's invoices or bills must be paid by the required date specified on the invoice or bill. Payment terms are exactly 10 days after the invoice or bill is sent.
- 4.2 All payments will be paid in either cash, credit card or bank transfer. Cheques are not accepted.
- 4.3 Payments must be paid by the due date unless otherwise exempt or put on a payment plan. If the due date has not been made the customer may be charged interest of 12% per annum on a daily basis until the debt is cleared.
- 4.4 All payment claims will be made in accordance with the Construction Contracts Act 2004.

5. Site.

- 5.1 Any obstructions, obstacles or barriers that present in the way of the contractor's ability to commence or continue work, that has to be removed, will be seen as a variation. See clause 3.1.
- 5.2 Reasonable accessibility to site must be provided for the contractor by the date that work is set to be carried out.
- 5.3 Customers must be willing to be without power on site for the time that is required to complete the job. Delays in isolating power will also been seen as a variation. See clause 3.1.

By accepting a quotation or job with Roseys Electrical you are agreeing to these terms and conditions.